March 26, 2020

Dear Student:

Thank you for your patience as the San Diego Community College District works to protect your health and safety and ensure the continuity of instruction. As you know, classes were paused for one week to prepare for remote instruction. We hope that you are adjusting to these new methods and we encourage you to hang in there. Below you will find important resources and updates to class deadlines.

RESOURCES:

Many resources are available to guide and assist you as we all transition to remote instruction.

SDCCD Student FAQs includes various resources, as well as recent policy updates and decisions.

Staff are also working remotely to answer your questions and keep operations running. You can submit your questions at studenthelp.mysdccd.info. In addition, a process will roll out shortly to allow the submission of forms and petitions electronically through studenthelp.mysdccd.info

The California Community Colleges Chancellor’s Office (CCCCO) has additional resources for students.

The colleges are continuing to build up their online capabilities, be sure to check the City College, Mesa College and/or Miramar College websites for resources and contact information.

NEW DEADLINES:

Withdraw from Class

New Deadline: May 8, 2020 (primary term)

Any student who withdraws from classes between March 9 and May 8, 2020 will have their W changed to an Excused Withdrawal (EW). After May 8, 2020, a petition will be required. The EW symbol will show on a student’s official transcript but will be annotated with ‘COVID-19’ to indicate the reason. It does not count against the student for academic standing purposes or as a repeat for enrollment purposes. If you have questions, please consult with the counseling or financial aid office prior to dropping a class.

Be Aware: If there is not a change in regulations by the federal government, students receiving federal financial aid and/or Veteran’s benefits may be required to pay money back to these funds.
Financial Aid students may be impacted:

- Loans may be reduced if units enrolled drops below half-time (6 units) prior to the disbursement
- Repayment of Federal funds may apply*
- May affect Satisfactory Academic Progress status for the 2020-2021 aid year*

*Note: This is subject to change due to pending legislation.

Refund of Enrollment Fee

New Deadline: May 8, 2020 (primary term)

Students with the EW grade will be given a refund of enrollment fees and non-resident tuition. Enrollment fees that were waived or paid by a third party will not be refunded to the student. There will not be a refund of the student health/accident fees, student representation fees, dosimetry fees, golf fees, Associated Student membership or parking permits for classes that have already begun.

Be Aware: Processing time could take several weeks. Keep your address current as fees paid by cash or check will be refunded through a mailed check.

Extend P/NP Deadline

New Deadline: April 17, 2020

The Pass/No Pass options for specific courses will have an extended deadline. It is typically set at the 30% point in a course.

Be Aware: Many transfer institutions do not permit a P/NP grade in courses required in the major. You may want to check with your transfer institution prior to selecting this option.

For specific questions about your class/es, please contact your instructor. You can find your instructor’s email address on our online faculty directory.

For questions regarding your student record, you may research the FAQs and Forms or file a help desk ticket at: studenthelp.mysdccd.info.

The above information is provided to help you make informed decisions about your education. Know that we are here to support you in reaching your academic goals. Our hope is that you stay in your classes, work closely with your instructor, utilize available support and resources and continue with your education. Please don’t hesitate to reach out.

We are here for you,
Your Student Services Team