

The ACCJC comprehensive evaluation conducted in spring 2017 resulted in one compliance recommendation for City College. Since the receipt of the report in June 2017, City College has worked diligently to address all aspects of the recommendation and document improvements.

Recommendation 1 (Compliance): In order to meet the Standards, the Team recommends that the College extend its student learning outcomes assessment beyond the course level to include program and institutional learning outcomes assessment across the College, to broadly share the results, to engage in meaningful dialogue, and to use the results to improve student learning and student success. Processes and results must be documented to demonstrate continuous improvement. (I.B.2, I.B.4, I.B.5, I.B.6, I.B.8, II.A.3)

### ***Highlights of City College's Actions and Accomplishments:***

#### **Program Outcomes Assessment**

*Completed implementation of changes to program review processes and cycles.* These changes were planned collaboratively during 2016-17 through MPAROC, the college's planning council, and were under governance review at the time of the spring 2017 visit. The program review cycle now incorporates two phases: annual assessment of program outcomes, and development of a comprehensive plan identifying improvement goals addressed over multiple years. Documentation of results, dialogue about the use of results for improvement, and resource requests are captured in Taskstream, the online assessment system. Changes were supported by professional development, a new program review handbook, and open assessment labs.

#### **Institutional Student Learning Outcomes (ISLO) Assessment**

*Developed and implemented a new framework for ISLO assessment.* The Accreditation Committee, in collaboration with the Academic Senate, defined an ISLO assessment framework with multiple components. All seven ISLOs are assessed over a two-year cycle. Assessment elements include a survey of graduating associate degree students on their learning experiences, discipline-based review of relationships between course learning outcomes and ISLOs, and cross-discipline dialogue at the fall 2018 college-wide planning summit.

#### CITY COLLEGE ISLOs

1. Communication/Interpersonal Skills
2. Critical Thinking
3. Analysis/Computation
4. Cultural Sensitivity/Global Awareness
5. Information Management/Literacy
6. Personal Responsibility
7. Civic & Environmental Responsibility

#### **Campus Communication and Participation**

- 100 percent (97 of 97) programs completed outcomes assessment and comprehensive plan in fall 2017 and fall 2018
- 60 participants attended spring 2018 Planning Summit on 5/11/18
- 35 open assessment lab sessions offered each semester with SLO coordinator
- Over 300 graduating students completed spring 2018 ISLO survey
- Fall 2018 presentations to Chairs' Academy, Adjuncts' Welcome, open FLEX workshop, Instructional Services Council, Student Services Council – over 90 participants
- Report review and approval by ASG, Academic Senate, Classified Senate, MPAROC, and College Council